



## Contact Lens Policy

Included in your contact lens evaluation is **60 days** of follow-up lens related care. We will make your follow up appointments according to the doctor's recommendations, but it is the patient's responsibility to comply with those recommendations. Any needed care beyond 60 days will be subject to an office visit fee. Professional fees are non-refundable.

**Contact Lens Prescriptions:** will be provided to the patient once the fitting process is complete. There are 3 mandatory steps to complete a new fit, and some refits. First, measurements of the eye to determine proper fit parameters. Second, individual/personalized insertion and removal training with care instruction must be completed. Finally, a 1 week follow-up with the contacts in the eyes to ensure proper vision and health. Adjustments will be made at the follow-up if they are needed. Trial lenses are provided the office to complete the fitting process. 60 days are allowed to complete the entire process. Any fitting that extends past the 60 days may be subject to an additional office visit charge.

Contact lenses are medical devices with the prescription valid for **one year**. In order for Downers Grove Eye Center to comply with federal law, no contacts will be dispensed beyond the expiration date. Likewise, only the appropriate number of disposable lens boxes will be dispensed that fulfills the one year prescription. Annual contact lens examinations are required to renew prescriptions.

**Trial Lenses:** Due to limited trial lens availability from contact lens manufacturers, trial contact lenses will be dispensed **only** to patients who order their contact lenses through Downers Grove Eye Center.

Exchanges can be made with lenses that are purchased at Downers Grove Eye Center. Rigid gas permeable contact lenses can be exchanged within 90 days of the initial date of the contact lens exam. **Disposable lenses can be exchanged up to one year.** We are unable to take back any opened boxes, expired boxes or boxes that have writing on them. This is for the rare case of a prescription change within a year.

As a courtesy, six to twelve months supply of contact lenses will be shipped to you at no additional charge. There is a shipping charge for supplies less than six months.

I have read and understand the above policy.

\_\_\_\_\_  
(Printed name of patient)

\_\_\_\_\_  
(Signature of patient/guardian if minor)

\_\_\_\_\_  
Date